

Cancellation Policy:

Should your circumstances change, as previously arranged with Shellharbour Marina, you should notify the Marina Office as soon as possible. Please be advised the following policies apply.

Peak Season Booking:

<u>2-week period during Easter Holidays & 15th December to 15th January:</u>
Cancellation up to 48 hours prior to arrival date - No fee will be charged
Cancellation with less than 48 hours' notice - 2 nights berthing will be charged

Refunds Policy:

Shellharbour Marina will refund in full any prepaid berthing fees to Shellharbour Marina on advice of cancellation up to 24 hours prior to your arrival date outside of our peak season.

If notified less than 24 hours of arrival date, Shellharbour Marina will charge 1 nights berthing fee at the daily rate.

In an event of No Show, the total cost of the stay will be billed to your credit card provided.

Credit card surcharges are non-refundable.

For any further enquiries, please contact us at <u>admin@shellharbourmarina.com.au</u> or phone the Marina office on (02) 4250 4100.